

COVID 19

Help us Help you during the Current Pandemic

Do not hesitate to call 911 if you have a medical emergency, need a public assist, have a snake or your smoke detector is on the fritz.

Do be truthful with the 911 operator. When you call 911 the operator will ask you a series of questions related to your health (even on a snake call), please be truthful with all questions. These questions **will not** delay our response as we're dispatched as soon as the 911 operator realizes there is an issue.

You will be asked if anyone in the home has a cough, please be truthful. If someone has a cough or elevated temperature, we need to know so we can protect you, your family, the patient and our first responders, including their families.

Surgical masks are proving effective in curtailing the spread of COVID 19 from a person with a cough. We are asking you to please advise the 911 operator if there is anyone in the household who has a cough, so that we, your first responders can take precaution before entering your home. Also, you might be asked to meet the first responders outside your house if capable and able to lower the risk of transferring the infection to the responding crew.

Our district residents are important to us and we are here to serve. If you have questions, please use this site and other <u>official</u> information sites to gain valuable information on how to protect you and your families.

Public COVID-19 Hotline # 1-844-542-8201